

Sintesi

Titolo: IT Supporter (m/f) Italian Arbeitsort: Berlin

Descrizione:

Since 1989 ms personal & service gmbh is a well-established German recruitment agency focusing on corporate business providing talented, hardworking customer service, secretarial and office staff. Parla italiano? Benvenuto! We are currently looking for: IT Supporter (m/f) Italian The successful candidate will have preferably first experience in the IT support field and must be fluent in Italian language. For our client, an international customer care centre located in Berlin, we are searching passionate and flexible candidates to assist customers with technical support. As a part of a dynamic team you provide customer service at a high degree and arrange technical support via phone or online. Your Responsibilities: \dot{z} Answering technical support queries via phone or email \dot{z} Provide users with software support & help as required \dot{z} Remotely diagnose & resolve technical hardware & software issues \dot{z} Log all customer contacts Your Required Skills: \dot{z} clear written and spoken Italian language \dot{z} Preferably first experience in providing telephone support in a helpdesk environment \dot{z} Exemplary customer service skills and an excellent telephone manner Additional Information: \dot{z} This position is due to start ASAP and is on an ongoing, temporary basis This role requires a supreme level of customer service, therefore a genuine desire to provide exceptional service is essential. If you are interested in this role please contact Claudia Borth for further information via phone: 030 \dot{z} 488 288 900 or email to c.borth@ms-personal.de. ms personal & service gmbh FriedrichstraÙe 115 10117 Berlin Tel.: 030-488 288 900 www.ms-personal.de Please apply preferably through our website at www.ms-personal.de! - Geforderte Anlagen: Lebenslauf, Zeugnisse

Lingue richieste: italienisch-verhandlungssicher

Data di entrata in servizio: 17/10/2011

Informazioni geografiche

Paese: Germania **Regione :** BERLIN

Retribuzione / Contratto

Salario minimo: nach Tarif

Valuta del salario: Euro

Imposta sul salario: Brutto

Periodo di retribuzione: Mensile

Tipo di contratto: unbefristet Arbeitsplatz (Vollzeit)

Spese extra

Esigenze

Livello di istruzione richiesto: nicht relevant

Datore di lavoro

Nome: ms personal & service GmbH

Informazione: Borth

Indirizzo:Friedrichstr. 115, D-10117 Berlin, Deutschland.....
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Come sollecitare l'impiego

Come sollecitare l'impiego:per Email.....

Altre informazioni

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